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**Total**  
January 2020

**Independent assurance report on the award of the “Total Ecosolutions” label to the “Total Activa Ineo ECS 5W-30 and Total Quartz Ineo ECS 5W-30” products**

EY & Associates



Total

January 2020

## Independent assurance report on the award of the "Total Ecosolutions" label to the "Total Activa Ineo ECS 5W-30 and Total Quartz Ineo ECS 5W-30" products

Further to your request, we have performed a review in order to obtain reasonable assurance that the "Total Activa Ineo ECS 5W-30 and Total Quartz Ineo ECS 5W-30" products, a description of which can be found on the web site [www.total.com](http://www.total.com)<sup>1</sup> and in the external datasheet dated June 20<sup>th</sup>, 2019, have obtained the "Total Ecosolutions" label in accordance with the version 5 of the "Total Ecosolutions Guidelines" dated June 22<sup>nd</sup>, 2016 (hereafter referred to as the "Guidelines"); the Guidelines, which can be downloaded from the web site [www.total.com](http://www.total.com)<sup>1</sup>, have been established on the basis of the ISO 14020 and ISO 14021 standards and were the subject of a preliminary external review which gave rise to the issue of an independent report on their design, this report also being accessible on [www.total.com](http://www.total.com)<sup>1</sup>.

We conducted our review in accordance with international standard ISAE 3000 (International Standard on Assurance Engagements) defined by IFAC (International Federation of Accountants). It is the responsibility of Total to regularly update the Guidelines, to ensure that they are made available to internal users and third parties, and to apply the Guidelines. It is our responsibility to express, on the basis of our review, a conclusion on the award of the "Total Ecosolutions" label to the " Total Activa Ineo ECS 5W-30 and Total Quartz Ineo ECS 5W-30" products.

### Nature and scope of our review

To express our conclusion, we performed the following review:

- We have assessed the reliability, accuracy, understandability, neutrality, completeness and relevance of the Guidelines and the constituents of the "Total Ecosolutions" label request file for products and services.
- We have conducted interviews with the persons in charge of preparing the label request file, and analyzed the documentation available (aiming at justifying the methods of evaluation of the product's overall environmental impact and of the comparative performance evaluation with the reference product). We have also reviewed the meeting minutes and documents used during the validation process by the "Total Ecosolutions" Labelling Committee and the Total Ecosolutions Management Committee, in order to identify any risks of deviation in relation to the label award process defined in the Guidelines. However, the scope of our work did not include the verification of data used as sources for the calculation.

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<sup>1</sup> Exact address: <http://www.ecosolutions.total.com>

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